



Limited Warranty Duplex Stainless Steel Storage Tank

WHAT DOES THIS LIMITED WARRANTY COVER?

This limited warranty covers the AERCO stainless steel tank for leakage, production of rusty or discolored water or other malfunction caused by defects in materials, workmanship, and/or chloride stress corrosion cracking. It extends to the first buyer and to any subsequent owner(s) as long as the storage tank remains installed at its original place of installation.

WHAT DOES THIS LIMITED WARRANTY NOT COVER?

1. This limited warranty does not cover leakage or other malfunction caused by:

a) Defective installation, and specifically, any installation which is made:

i) in violation of applicable state or local plumbing housing or building codes, or
ii) without a certified American Gas Association ASME, or comparable pressure only or combination temperature and pressure relief valve, or

b) Adverse local conditions, and specifically, sediment or lime precipitate in the tank or corrosive elements in the atmosphere.

c) Misuse, alteration or addition of non-approved components or apparatus, operation with fuels or at settings other than those set forth on the rating plate, or accidental or other exterior damage.

d) Tanks used for non-domestic (process) applications or for non-potable or high-purity water.

2. This warranty also does not cover:

a) Production of noise, taste or odors.

B) Incidental property damage, loss of use inconvenience or other incidental or consequential costs.

c) Costs associated with the replacement and/or repair of the unit, including:

i) any freight, shipping or delivery charges

ii) any removal, installation or re-installation charges

iii) any material, and/or permits required for installation, re-installation or repair

iv) charges to return the defective storage tank to the manufacturer.

WHAT IS THE PERIOD OF COVERAGE?

This limited warranty runs from date of installation (or without proof of installation, from three (3) months after the date of manufacture) for a period of 15 years. All replacement storage tanks carry the balance of the original warranty, i.e. if an original fifteen (15) year warranted storage tank develops a leak due to defects in materials/ workmanship after only twelve (12) years, the replacement unit is warranted for only the balance remaining from the original warranty, or three (3) years in this example.

WHAT IS THE DURATION OF THE IMPLIED WARRANTY?

ANY IMPLIED WARRANTIES, INCLUDING THE WARRANTY OF MERCHANTABILITY IMPOSED ON THE SALE OF THE WATER STORAGE TANK UNDER THE LAWS OF THE STATE OF SALE ARE LIMITED IN DURATION TO ONE YEAR FROM DATE OF ORIGINAL INSTALLATION.

HOW DOES STATE LAW RELATE TO THE WARRANTY?

Some states do not allow:

1. Limitations on how long an implied warranty lasts.

2. Limitations on incidental or consequential damages.

So the above limitations or exclusions may not apply to you.



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This warranty gives you specific legal rights, and you may also have other rights which vary from state to state.

WHAT WILL WE DO TO CORRECT PROBLEMS?

1. If a defect occurs within the warranty period, we will:

Provide a replacement storage tank of our manufacture, (or at our option) repair any unit, which develops a leak in the steel tank within the tank warranty period. To obtain a replacement, you must forward the rating plate from the defective unit to AERCO International, Inc. If government regulations require the replacement storage tank to have features not found in the defective storage tank, you will be required to pay the difference in price represented by those government required features.

We do reserve the right to verify any claims of defect by inspection.

WHAT WILL WE NOT DO?

We will not:

1. Repair or replace any storage tank, or part, subject to conditions outlined in "What Does This Limited Warranty Not Cover?"
2. Reimburse any costs associated with repair and/or replacement.
3. Replace and/or repair any storage tank without complete model/serial number.
4. Replace any storage tank without prior receipt of actual rating plate from appliance.

HOW DO YOU GET WARRANTY ASSISTANCE?

Upon discovering a defect or problem, you should:

1. Contact either the installer or your local AERCO sales representative, or

2. Contact us--

AERCO International, Inc.

100 Oritani Drive

Blauvelt, NY 10913

1-800-526-0288

WHAT SHOULD YOU DO TO KEEP THE WARRANTY IN EFFECT?

To facilitate warranty assistance, you should:

1. Retain all bills of sale or receipts for proof of installation, etc.
2. Contact your installer, local AERCO sales representative, or our Warranty Department as soon as any problem or defect is noticed.
3. When necessary, allow us, or our chosen representative, to inspect the unit.
4. For your reference, fill in the Model and Serial Number found on the units Rating Plate:

Model Number _____

Serial Number _____

Date of Installation _____