

PRESSURE VESSEL and HEAT EXCHANGERTUBES/COMBUSTION CHAMBER

Select an option from drop down menu below:

The shell assembly shall carry a limited warranty for the period specified above from date of shipment against leakage due to thermal shock, water side corrosion, mechanical defects or workmanship.

The heat exchanger/combustion chamber shall carry a limited warranty for the specified period above from date of shipment against any condensate corrosion, thermal stress failure, mechanical defects or workmanship. Operation of the heater using contaminated air will void the warranty. The heat exchanger/combustion chamber shall not be warranted from failure due to scaling, liming, corrosion, or erosion due to water or installation conditions. **AERCO** will repair, rebuild or exchange, at its option the pressure vessel/heat exchanger for the warranted time period.

OTHER COMPONENTS

Select an option from drop down menu below:

All other components, with the exception of the igniter and flame detector, are conditionally guaranteed against any failure for period specified above from date of shipment.

The warranty as set forth on the back page of the Operations & Maintenance Manual is in lieu of and not in addition to any other express or implied warranties in any documents, or under any law. No salesman or other representative of **AERCO** has any authority to expand warranties beyond the face of the said warranty and purchaser shall not rely on any oral statement except as stated in the said warranty. An Officer of AERCO must do any modifications to this warranty in writing. **AERCO MAKES NO WARRANTY OF MERCHANTABILITY OR FITNESS FOR PARTICULAR PURPOSE OR ANY OTHER EXPRESS OR IMPLIED WARRANTIES.** AERCO disclaims all responsibility for any special, incidental or consequential damages. Any claim relating to the product must be filed with **AERCO** not later than 14 days after the event-giving rise to such claim. Any claims relating to this product shall be limited to the sale price of the product at the time of sale. The sale of the product is specifically conditioned upon acceptance of these terms.

CONDITIONS OF WARRANTY

Should an **AERCO** gas-fired (natural gas, propane, and natural gas/propane dual fuel only) water heater fail for any of the above reasons within the specified time period from the date of original shipment(s), AERCO shall at its option modify, repair or exchange the defective item. **AERCO** shall have the option of having the item returned, FOB its factory, or to make field replacements at the point of installation. **In no event shall AERCO be held liable for replacement labor charges** or for freight or handling charges.

AERCO shall accept no responsibility if such item has been improperly installed, operated, or maintained – as defined in AERCO O&M manual, or if the buyer has permitted any unauthorized modification, adjustment, and/or repairs to the item. The use of replacement parts not manufactured or sold by **AERCO** will void any warranty, express or limited.

AERCO shall accept no responsibility if such item has been damaged due to contaminated combustion air containing but not limited to sheetrock particles, plaster board particles, dirt, dust, lint, and corrosive chemicals such as chlorine gas, halogenated hydrocarbons, and Freon.

In order to process a warranty claim a formal purchase order number is required prior to shipment of any warranty item. In addition, the returned item must include a Returned Goods Authorization (RGA) label, attached to the shipping carton, which identifies the item's return address, register number and factory authorized RGA number.

Warranty coverage for all components and equipment mentioned in said warranty are not valid unless the water heater is started up by a factory certified SST (Service, Start-Up and Troubleshooting) Technician and an AERCO start-up sheet is completed.

This warranty coverage is only applicable within the United States and Canada. All other geographical areas carry a standard warranty of 18 months from date of shipment or 12 months from startup, whichever comes first.